



EDC 4 (1926) DTZS  
ISO 22395:2018

# DRAFT TANZANIA STANDARD

**(Draft for comments only)**

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***Security and resilience — Community resilience — Guidelines for supporting vulnerable persons in an emergency***

**TANZANIA BUREAU OF STANDARDS**

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## 0 National Foreword

This draft Tanzania Standard is being prepared by the Alarm and Electronic Security Systems Technical Committee of the Tanzania Bureau of Standards (TBS), under the supervision of the Electrotechnical Divisional Standards Committee (EDC)

This Tanzania Standard is an adoption of the International Standard **ISO 22395:2018** *Security and resilience — Community resilience — Guidelines for supporting vulnerable persons in an emergency*, which has been prepared by the International Organization for Standardization (ISO).

## Terminology and conventions

Some terminologies and certain conventions are not identical with those used in Tanzania Standards; Attention is drawn especially to the following:

- 1) The comma has been used as a decimal marker for metric dimensions. In Tanzania Standards, it is current practice to use “full point” on the baseline as the decimal marker.
- 2) Where the words “International Standard(s)” appear, referring to this standard they should read “Tanzania Standard(s)”.

INTERNATIONAL  
STANDARD

ISO  
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**Security and resilience — Community  
resilience — Guidelines for supporting  
vulnerable persons in an emergency**

*Sécurité et résilience — Résilience des communautés — Lignes  
directrices pour soutenir la réponse communautaire aux personnes  
vulnérables*

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Reference number  
ISO 22395:2018(E)

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## Introduction

This document gives guidelines for identifying individuals who are the most vulnerable to an emergency and how to include them in the preparation, response and recovery from events, incidents and emergencies. Emergencies have different effects on people; for example, some individuals will become less able to anticipate, cope with, resist or recover from the impacts of an emergency. An individual is not defined as vulnerable by the nature of their vulnerability, but by their personal circumstances at the time of the emergency. A person's vulnerability to an emergency is influenced by many factors and can vary in different environmental, political, cultural and social contexts. It is widely acknowledged that persons who are vulnerable to an emergency require specific kinds of assistance. However, there is less understanding and guidance on how to recognize the individuals who are vulnerable in different emergency situations, and how to support them. This can be because vulnerability changes over time, so persons move in and out of being vulnerable, even to the same event, incident or emergency. Relevant factors include age, economic security, language and health, but also the effects of broader processes such as climate change, international security and national political trends.

In large numbers and in different contexts, vulnerable persons are not always recognized or there are too many and they could overwhelm emergency response teams. Furthermore, other types of support structures exist for vulnerable persons, but these might be fractured in an emergency. It is important to understand and implement best practices for recognizing and including vulnerable persons in all phases of emergency preparedness, response and recovery. In particular, this requires an understanding of what creates vulnerability in order to ensure persons are not overlooked or more negatively impacted through the management of emergencies.

This document emphasizes capacity building and community resilience. It recognizes that vulnerable persons and their representatives are key stakeholders and planning partners. It considers the preparatory measures for involving vulnerable persons in decisions made about providing assistance before, during and after an emergency, the planning required to engage vulnerable persons and their representatives, and the ways in which including vulnerable persons will help to increase understanding about those vulnerabilities and contribute towards their personal well-being during an emergency.

# Security and resilience — Community resilience — Guidelines for supporting vulnerable persons in an emergency

## 1 Scope

This document gives guidelines for organizations to identify, involve, communicate with and support individuals who are the most vulnerable to natural and human-induced (both intentional and unintentional) emergencies. It also includes guidelines for continually improving the provision of support to vulnerable persons in an emergency.

It is intended for use by organizations with the responsibility for, or involvement in, part or all of the planning for working with vulnerable persons in an emergency.

It is applicable to all types and sizes of organizations involved in emergency preparation, response and recovery activities, such as local, regional and national governments; statutory bodies; international and non-governmental organizations; businesses; and public and community groups.

The focus of this document is on vulnerable individuals and their needs in relation to an emergency.

## 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 22300, *Security and resilience — Vocabulary*

## 3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 22300 and the following apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <http://www.electropedia.org/>

### 3.1 carer

individual who provides support to a *vulnerable person* (3.2)

Note 1 to entry: Carers can be paid or unpaid providers of care.

### 3.2 vulnerable person

individual who might be less able to anticipate, cope with, resist or recover from the impacts of an emergency

Note 1 to entry: In this document, a vulnerable person is not defined by the nature of the vulnerability but by their personal circumstances at the time of the emergency.